

**Md. Anwarul Islam Ph.D**  
Associate Professor  
Department of Information Science & Library Management  
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## ACADEMIC QUALIFICATIONS

PhD in Knowledge Science (2016)

Area: Knowledge management and service innovation

Japan Advanced Institute of Science and Technology (JAIST), Japan

M.Phil. (2011) Information Science & Library Management, University of Dhaka

M.A. (2003) Information Science & Library Management, University of Dhaka (First class-1<sup>st</sup>)

B.A. (Hons.) (2002) Information Science & Library Management, University of Dhaka, (First class 2<sup>nd</sup>)

## ACADEMIC POSITIONS (DHAKA UNIVERSITY)

Associate Professor: (30<sup>th</sup> of January 2018 - Present)

Assistant Professor : (15<sup>th</sup> of January, 2012 - 29<sup>th</sup> of January, 2018)

Lecturer : (23<sup>rd</sup> of November, 2008 - 14<sup>th</sup> of January, 2012)

Student advisor : (1<sup>st</sup> of August, 2009 - 31<sup>st</sup> of March, 2013)

## NATIONAL UNIVERSITY

Part time Faculty : (2016-) Institute of Library and Information Science (ILIS)

## RESEARCH INTERESTS

My research interests revolve around Knowledge management, information seeking behavior and Informetrics. My recent research also includes information literacy, cloud computing, social media and digital humanities.

## TEACHING AREAS

- Information Literacy
- Research Methodology
- Knowledge Management
- Analysis and Design of Information Systems
- Library Systems and Services
- Computer and ICT application in libraries

*Md. Anwarul Islam-Curriculum Vitae: Updated June, 2021*

## SKILLS

- ✚ Quantitative data analysis (SPSS)
- ✚ Qualitative data analysis (NVivo)
- ✚ VOSviewer (visualizing bibliometric networks)
- ✚ Online survey design (Qualtrics, Survey Monkey)
- ✚ Basic web design
- ✚ Python programming language - Learning (Scientific and Numeric Computing)
- ✚ Presentation skills
- ✚ Leadership skills

## HIGHLIGHTS

- ✚ **Second highest leading researcher** in Information Science and Library Management (ISLM) and Knowledge Science fields based on the number of publications and citations in Bangladesh (Google Scholar and SCOPUS, 2021).
- ✚ **James M. Cretsos Leadership Award 2021**, Association for Information Science & Technology (ASIS&T)

## AWARDS /HONORS/FELLOWSHIPS

- ✚ James M. Cretsos Leadership Award 2021, Association for Information Science & Technology (ASIS&T)
- ✚ Chapter of the Year Award 2020, ASIS&T (Chair, South Asia Chapter)
- ✚ Short listed for the 'Fulbright Visiting Scholar Program 2020' US Embassy, Dhaka, Bangladesh (Final application unsuccessful)
- ✚ One of the winners of the 2019 International Paper Contest (IPC) on '*Perceived Value of Social Media in Students' Participation in Social Movement: A Developing Country Perspective*' Special Interest Group (SIG)-III (International Information Issue) of Association for Information Science & Technology (ASIS&T).
- ✚ New Leaders Award of ASIS&T 2017-2018 (USA)
- ✚ Association of Commonwealth Universities (ACU) Titular Fellowship Award, 2016 (The Jacky McAleer Memorial Fellowship) (UK)
- ✚ Best Paper Award '*Service innovation in academic libraries: review and a conceptual framework*' at International Conference in Library and Information Science (ICLIS) 2015, Osaka, Japan.
- ✚ Doctoral Research Fellowship (DRF) for PhD (2013-2016), JAIST, (Japan)
- ✚ Asian Communication Resource Center (ACRC) Fellowship, 2013 WKWSCl, Nanyang Technological University (NTU) (Singapore)
- ✚ VLIR-UOS Scholarship, 2012, University of Antwerp (Belgium)

- ✚ Dutch-Bangla Bank Fellowship Award 2009 (Bangladesh)

## GRANT PROPOSALS FUNDED

- ✚ 2021- Centennial Research Grant (CRG) University of Dhaka  
“Mapping Scholarly Publications of Dhaka University from 1971-2021: A Bibliometric Study” Co-Investigator (460,000.00 BDT- US\$ 5,436.25)

## TRAVEL GRANTS

- ✚ IConLIS conference bursary for invited speaker on ‘Knowledge Management in Library and Information Science: Hype or Hope’ 2020, 15-17 January, Osaka, (Japan).
- ✚ ASIS&T Bursary for attending ASIS&T annual meeting, 2019 in Melbourne, Australia.
- ✚ University Grants Commission (UGC) Grants for ASIS&T 2018 Conference in Vancouver, Canada
- ✚ New Leaders Award Grant for attending ASIS&T annual meeting, 2018 in Vancouver, Canada
- ✚ New Leaders Award Grant for attending ASIS&T annual meeting, 2018 in Washington, D.C (U.S.A)
- ✚ e-CASE & e-Tech bursary for invited speaker on 'International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology' 2017,4-6 April, Kyoto (Japan)
- ✚ JAIST Research grant for attending ASIS&T Conference, 2015 (USA)
- ✚ JAIST Research grant for attending QQML Conference in Paris, 2015 (France)
- ✚ FOSSILS Workshop Grant, 2012 Royal Tropical Institute (KIT), Amsterdam, (Netherlands)
- ✚ 4th International M-Library Conference Grant, 2012, Open University (UK)
- ✚ A-LIEP Grant, 2011 University Technology MARA (Malaysia)
- ✚ A-LIEP Grant, 2009, University of Tsukuba (Japan)

## RESEARCH AFFILIATIONS

- ✚ Visiting scholar, School of Library, Archival and Information Studies (SLAIS), University of British Columbia (UBC), (May-October,2016) , Canada
- ✚ Visiting researcher, Wee Kim Wee School of Communication and Information (WKWSCI), Nanyang Technological University (NTU), (August -October,2013), Singapore

- ✚ Visiting researcher, University of Antwerp, Vrije Universiteit, Universiteit Gent & Katholieke Universiteit Leuven, (September - December, 2012), Belgium
- ✚ Research collaborator, InterPARES Trust Project, a multi-national, interdisciplinary research project exploring issues concerning digital records and data entrusted to the Internet. Team North America (May 2016 ~ )

## INVITED SPEAKER/GUEST SPEAKER

- ✚ **Guest Speaker (2021)** Mapping Research Publications of Library and Information Science and Knowledge Management: An Interdisciplinary Approach, Invited by the School of Library and Information Science (SLIS) for the graduate course on LIS 465: Knowledge Management, Simmons University, Boston, USA 30<sup>th</sup> March, 2021.
- ✚ **Invited Speaker (2020)** Agarwal, N.K., Islam, M. A & Gamage, R. (2019) Mobilizing International ASIS&T Chapters, International Incubator Sessions, 82<sup>nd</sup> Annual Meeting of the Association for Information Science and Technology, 19 October, Melbourne, Australia.
- ✚ **Invited Speaker (2020)** ‘Diversity and Inclusion of ASIS&T: Mobilizing South Asia Chapter’ *International symposium on Empowering the Library and Information Professionals for Achieving the SDGs* jointly organized by the Department of Information Science and Library Management (ISLM), University of Dhaka and South Asia Chapter (ASIS&T), 10<sup>th</sup> February, 2020
- ✚ **Invited speaker (2020)** ‘Knowledge Management in Library and Information Science: Hype or Hope’ *International Conference on Library and Information Science*, January 15-17, 2020 Osaka, Japan
- ✚ **Guest Speaker (2018)** ‘Service innovation in academic libraries: Value co-creation perspective’ Seminar organized by the Department of Information Studies and Library Management, East West University, Dhaka, 26<sup>th</sup> September.
- ✚ **Invited speaker (2018)** ‘Potential South Asia Chapter in ASIS&T: Hope for the LIS Communities in Bangladesh’ Seminar on ‘Collaboration and Knowledge Sharing: Enriching LIS Education Research and Professions in Bangladesh’ Organized by National University & The Librarian Times, June 27, 2018, TTC, Dhaka, Bangladesh.
- ✚ **Invited speaker (2017)** Managing Teaching and Learning Records in the Cloud: University Perspective, International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology, April 4-6, 2017, Kyoto, Japan.
- ✚ **Invited speaker** on ‘Promoting Health Information Literacy: Role of Libraries and Information Professionals’ National Workshop on Health Information

Md. Anwarul Islam-Curriculum Vitae: Updated June, 2021

Literacy Organized by East West University Library and sponsored by International Federation of Library Associations and Institutions (IFLA) ALP (Action For Development Through Library) 20th of July, 2012.

## PUBLICATIONS

### BOOK PROPOSAL (UNDER REVISION)

Agarwal, N.K & Islam, M. A (Under revision) *Surviving to Thriving: Knowledge Management for Libraries*, Routledge- Taylor & Francis Group, submitted February 11, 2021

### BOOK CHAPTER - REFERRED

1. Islam, M.S & Islam, M. A (2021) *Employability of the Alumni of the Department of Information Science and Library Management: Current and Future Perspectives*, Dhaka: Dhaka University, pp.
2. Islam, M. A (2013) Mobile phone technology in academic library services: A public university students' perceptions and paradigm. In Mohamed Ally and Gill Needham (Ed.) *M-Libraries 4: From margin to mainstream: mobile technologies transforming lives and libraries* (pp.165-176) London: Facet.
3. Islam, M. A. (2009). Promoting Information Literacy through Public Libraries in Bangladesh: Challenges and Opportunities, In: *Library Planning and Management: Training Manual*, Part-3, Dhaka: NAEM, Ministry of Education: 170-175.

### PANEL PAPER - REFERRED

1. Allen, J. An, L. Hofman, D. Islam, M.A. & Pfeiffer, H.D (2021) Career Development in Knowledge Management, *84<sup>th</sup> Annual Meeting of the Association for Information Science and Technology*, October 30 - November 2, 2021 Salt Lake City, Utah 57(1): pp.
2. Potnis, D. Gala, B. Lwoga, E.T. Islam, M. A. Warraich, N. & Keah, H. (2021) Conducting and publishing LIS Research in Developing Countries: Challenges and Solutions, *84<sup>th</sup> Annual Meeting of the Association for Information Science and Technology*, October 30 - November 2, 2021 Salt Lake City, Utah 57(1):pp.

### MANUSCRIPT - UNDER REVIEW

Islam, M. A & Agarwal, N.K (2021) A Bibliometric Analysis of the Past Two Decades of the Proceedings of the Association for Information Science and Technology.

*Md. Anwarul Islam-Curriculum Vitae: Updated June, 2021*

Agarwal, N.K & Islam, M. A (2021) A Bibliometric Analysis of the Proceedings of the Annual Meetings of the Association for Information Science and Technology

Islam, M. A., Howlader, A.I & Roy, P. (2021) Scholarship Assessment in Academia: Google Scholar Citation Metrics of LIS Researchers in a Developing Country

## MANUSCRIPT IN PROGRESS (WORKING PAPER)

SDG and Academic Library/Public Library

## JOURNAL ARTICLES -REFERRED:

1. Islam, M. A & Agarwal, N.K (2021) Towards Effective Regional and International Collaboration in Library and Information Science Education and Research, *Bangladesh Journal of Library and Information Science*, [Vol. & no. ahead of print]
2. Islam, M. A. & Roy, P.K (2021) Scholarly Productivity of Library and Information Science Research in Bangladesh: A Bibliometric Study from 1971-2020, *DESIDOC Journal of Library & Information Technology*, 41(3): 213-225
3. Islam, M. A. & Widen, G. (2021) Bibliometric Analysis of the VINE Journal of Information and Knowledge Management Systems: 2000-2020, *VINE Journal of Information and Knowledge Management Systems*, [Vol. & no. ahead of print]
4. Agarwal, N.K. & Islam, M. A (2020) Looking for Knowledge Management in Library and Information Science Research, *Global Knowledge, Memory and Communication*, 69(8/9): 697-716
5. Atikuzzaman, M & Islam, M.A. (2020) Perceptions and Use of Cloud Services: An Empirical Study on the Students of a Public University in Bangladesh, *Digital Library Perspective*. 37(2): 87-101
6. Islam, M. A. & Agarwal, N. K. (2020) What is the impact of Library and Information Science on Knowledge Management research? *VINE: The Journal of Information and Knowledge Management System*, 51(1):1-26
7. Sumon, M.A.R. and Islam, M. A. (2020) Information Seeking Behavior of the Graduate Students: A Developing Country Perspective, *Dhaka University Studies*, 72-73 (1-2): 1-17
8. Islam, M. A (2018-20) Managing teaching and learning records in the commercial cloud: A public university Perspective , *The Arts Faculty Journal*, 10(14/15): 87-107
9. Akter, S & Islam, M.A (2019) Perceived Value of Social Media in Students' Participation in Social Movement: A Developing Country Perspective, *Digital Library Perspective*,35(3/4): 244-258

Md. Anwarul Islam-Curriculum Vitae: Updated June, 2021

10. Islam, M.A (2019) Perceptions and Use of Cloud in Academic Activities: A Study of a Public University in Bangladesh, *Digital Library Perspectives*, 35 (2): 66-79.
11. Howlader, A. I. & Islam, M. A. (2019) Information Seeking Behaviour of Undergraduate Students: A Developing Country Perspective, *IFLA Journal*, 45(2): 140-156
12. Islam, M. A, Agarwal, N & Ikeda, M (2017) Effect of knowledge management on service innovation in academic libraries, *IFLA Journal*, 43(3):266-281
13. Islam, M. A & Tsuji, K. (2016). Information Professionals' Knowledge Sharing Practices in Social Media: A Study of Professionals in Developing Countries. *International Journal of Knowledge Content Development & Technology*, 16(2): 43-66
14. Islam, M. A, Agarwal, N & Ikeda, M. (2015). How do academic libraries work with their users to co-create value for service innovation? : A qualitative survey. *Qualitative and Quantitative Methods in Libraries (QQML)* 4: 637-658.
15. Islam, M. A, Agarwal, N.K & Ikeda, M. (2015). Conceptualization value co-creation for service innovation in academic libraries. *Business Information Review*, 32(1): 45-52.
16. Islam, M. A, Agarwal, N.K & Ikeda, M. (2015). Knowledge management for service innovation in academic libraries: A qualitative study. *Library Management*, 36(½): 40-57.
17. Agarwal, N.K & Islam, M. A (2015). Knowledge retention and transfer: how libraries manage employees leaving and joining. *VINE: The Journal of Information and Knowledge Management System*, 45(2): 150-171.
18. Islam, M. A, Agarwal, N.K. & Ikeda, M. (2014). Library adoption of knowledge management using Web 2.0: A new paradigm for libraries. *IFLA Journal*, 40(4): 317-330.
19. Agarwal, N.K & Islam, M. A (2014). Knowledge Management Implementation in a Library: Mapping tools and technologies to phases of the KM cycle. *VINE: The Journal of Information and Knowledge Management System*, 44(3): 322-344.
20. Islam, M. A & Ikeda, M. (2014). Convergence Issues of Knowledge Management in Digital Libraries: Steps towards state-of-the-art Digital Libraries. *VINE: The Journal of Information and Knowledge Management System*, 44(2): 140-159.
21. Islam, M. A & Hossain, M.J. (2014). Marketing Information Resources and Services on the Web: Existing Status of University Libraries in Bangladesh. *The Electronic Library*, 32(6): 742-759.
22. Hossain, M. J., Islam, M. A, & Saadi, S. (2014). Evaluating user's experience of service performance using SERVPERF scale: A case study of some private university



libraries in Bangladesh. *Annals of Library and Information Studies (ALIS)*, 60(4), 249-259

23. Islam, M. A, Ikeda, M. & Islam, M. (2013). Knowledge sharing behavior influences: A study of Information Science and Library Management faculties in Bangladesh. *IFLA Journal*, 39(3): 221-234.
24. Islam, M. A & Akter, R. (2013). Institutional Repositories and Open Access Initiatives in Bangladesh: A New Paradigm of Scholarly Communication. *LIBER Quarterly: The Journal of the Association of European Research Libraries*, 23(1): 3-24.
25. Islam, M. A & Hossain, M.J. (2012). Access and usage of the Internet among undergraduates in the Faculty of Arts at Dhaka University. *Pakistan Journal of Library and Information Science*, 13: 1-12.
26. Hossain, M.J & Islam, M. A (2012). Understanding Perceived Service Quality and Satisfaction: A Study of Dhaka University Library, Bangladesh. *Performance Measurement and Metrics*, 13(3): 169-182.
27. Islam, M. A & Tsuji, K (2011). Evaluation of Usage of University Websites in Bangladesh. *DESIDOC Journal of Library and Information Technology*, 31(6): 468-478.
28. Islam, M. A (2011). Webometrics study of Universities in Bangladesh. *Annals of Library and Information Studies*, 58 (4): 307-318.
29. Islam, M. A & Alam, M.S. (2010). Design a Digital Institutional Repository for the faculty of Arts: A Study. *The Dhaka University Studies*, 67(1): 125-142.
30. Islam, M. A & Alam, M.S. (2011). Webometrics Study of Private Universities in Bangladesh. *Malaysian Journal of Library and Information Science*, 16(2): 115-126.
31. Chowdhury, S., Islam, M. Shiful, & Islam, M. A. (2011). The Information Literacy Education Readiness of Central Public Library in Dhaka of Bangladesh. *International Journal of Information Science and Management*, 9 (2): 23-44.
32. Islam, M. A & Chowdhury, S. (2010). Role of public libraries in promoting awareness of HIV/AIDS in Bangladesh: Problems and Prospects. *Social Science Review*, 27(1): 173-184.
33. Islam, M. A & Tsuji, K. (2010). Assessing Information Literacy Competency of Information Science and Library Management Graduate Students of Dhaka University. *IFLA Journal*, 36(4): 300-316.
34. Islam, M. A & Mezbah-ul-Islam, M. (2010). Community Information Services Through Public Libraries in Bangladesh: Problems and Proposal. *Library Philosophy and Practice*, February: 1-11



35. Islam, M. A & Gausul Hoq, K.M. (2010). Community Internet Access in Rural Areas: A study on Community Information Centers in Bangladesh. *Malaysian Journal of Library and Information Science*, 15(2): 109-124.
36. Islam, M. A & Tsuji, K. (2009). Bridging Digital Divide in Bangladesh: A Study on CIC. *The Electronic Library*, 29(4): 506-522.
37. Salam, A. & Islam, M. A (2009). Information literacy: Perception and Skills of Graduates of Institution of Education and Research, University of Dhaka. *Teacher World*, 33-34: 87-98.
38. Chowdhury, S. & Islam, M. A (2007&2008). Preservation of Cultural Heritage Resources in Digital Environment: Problems and Prospects of Cultural Heritage Resources in Bangladesh. *The Dhaka University Studies*, June: 71-84.
39. Islam, M. A & Mezbah-ul-Islam, M. (2008). Community Information Services in Bangladesh: A Case Study on Community Information Center (CIC). *Library Herald*, 46 (4): 255-279.
40. Chowdhury, S. & Islam, M. A. (2007&2008). Concept, Issues and Effectiveness of Mobile Library Services in Bangladesh: A Case Study of Bishwa Shahitya Kendra (BSK). *The CDR Journal (A Journal of Center for Development Research)*, 3&4: 37-50.

### INTERNATIONAL CONFERENCE PAPPERS-REFERRED

1. Roy, P & Islam, M. A. (2021) Cloud-based Library Management System in South Asia: An Exploratory Study, *13<sup>th</sup> International Conference on Qualitative and Quantitative Methods in Libraries (QQML-2021)* 25-28 May 2021, Athens, Greece [Abstract]
2. Agarwal, N. K. & Islam, M. A. (2020) Journal of the Association for Information Science and Technology: Analysis of two decades of published research, *Proceedings of the Association of Information Science & Technology (ASIS&T) Annual Meeting*, 23-27 October, Pittsburgh, USA 56(1), pp.1-18
3. Islam, M. A and Agarwal, N.K (2019) How is Knowledge Management represented in Library and Information Science research? *Proceedings of the Association of Information Science & Technology (ASIS&T) Annual Meeting*, 19-23 October, Melbourne, Australia 55(1), pp.674-676 [Poster]
4. Agarwal, N.K and Islam, M. A (2018) Ascertaining the place of Library and Information Science in knowledge management research, *Proceedings of the Association of Information Science & Technology (ASIS&T) Annual Meeting*, 10-14 November, Vancouver, BC Canada 54(1), pp.1-9

5. **Islam, M. A** (2017) Managing Teaching and Learning Records in the Cloud: University Perspective, International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology, e-CASE & e-tech, 2017 April 4-6, Kyoto, Japan.
6. Agarwal, N.K & **Islam, M. A** (2016, October). How can professional associations continue to stay relevant? Knowledge management to the rescue, *Proceedings of the Association for Information Science & Technology (ASIS&T)*, Annual meeting, Copenhagen, Denmark, 53 (1):1-10
7. **Islam, M. A**, Agarwal, N.K & Ikeda, M. (2015, November). How does knowledge management affect service innovation in academic libraries: A survey study, *Proceedings of the Association of Information Science & Technology (ASIS&T)*, Annual Meeting, St. Louis, Mo. USA, 52 (1): pp.1-4 [Poster]
8. **Islam, M. A**, Peltokorpi, V.M & Ikeda, M (2015, August). Service innovation in academic libraries : review and a conceptual framework, *Proceedings of the International Conference of Library and Information Science (ICLIS)*, Paper presented at the International Conference of Library and Information Science (ICLIS), Osaka, Japan, pp: 89-105, **Best Paper Award**.
9. **Islam, M. A**, Agarwal, N & Ikeda, M. (2015, May 26-29). How do academic libraries work with their users to co-create value for service innovation?: A qualitative survey, *Paper presented at the Qualitative and Quantitative Methods in Libraries (QQML) Conference*, IUT Université Paris Descartes, Paris, France.
10. **Islam, M. A**, Agarwal, N.K & Ikeda, M. (2014, January). Knowledge sharing amongst information professionals' in Bangladesh: A quantitative analysis, *Proceedings of the BOBCATSSS Conference*, Paper presented at the BOBCATSSS Conference, University of Boras & University of Barcelona, Barcelona, Spain, 1(1): pp.224-231.
11. **Islam, M. A** (2013, July 16-19). Reading habits and attitudes in the digital environment: A Study on Dhaka University Students (short paper), *International Conference on Digital Humanities*, University of Nebraska, Lincoln, USA. [Short paper]
12. **Islam, M. A** (2013, 4-7 June). An investigation and analysis of the application of Web 2.0 in university libraries in Bangladesh, *5th International Conference on Qualitative and Quantitative Methods in Libraries (QQML-2013)*, La Sapienza University, Rome, Italy. [Abstract]
13. **Islam, M. A** (2012, September 24-26). Mobile phone technology in academic library services: A public university students' perceptions and paradigm, Paper presented at *4th International M-library conference*, Open University, Milton Keynes, The UK.

14. Islam, M. A & Chowdhury, S. (2011, June). Open Access Institutional Repositories for Scholarly Communication: A Developing Country Perspective, *Proceedings of the Asia-Pacific Conference on Library & Information Education & Practice*, Paper presented at the Asia-Pacific Conference on Library & Information Education & Practice (A-LIEP), University of Technology MARA, Malaysia, pp.506-514.
15. Islam, M. Shiful, Chowdhury, S., & Islam, M. A (2009, March). LIS Education in E-Learning Environment: Problems and Proposals for Bangladesh. *Proceedings of Asia-Pacific Conference on Library & Information Education & Practice 2009*, Poster presented at the Asia-Pacific Conference on Library & Information Education & Practice (A-LIEP), Graduate School of Library Information and Media Studies, University of Tsukuba, Japan, pp. 519-529. [Poster]
16. Mezbah-ul-Islam, M., Mostafa, M. G., & Islam, M. A. (2008, November 25-27). *Problems and Prospects of Bangladesh Islamic Library Network: A Case Study of Bangladesh Islamic University and Foundation Library*. WCOMLIS-2008: *World Congress of Muslim Library and Information Scientists*. Nilai, Malaysia.
17. Islam, M. A & Mezbah-ul-Islam, M. (2008) Community Information Centers: A step to Bringing Connectivity of the Rural Communities in Bangladesh. In: *Proceedings of the Planner-2008 Convention on Open Access, Open Source, Open Libraries (O)3*, Nagaland University, Nagaland, India, pp.55-69.
18. Islam, M. A, & Mezbah-ul-Islam, M. (2008, October 9-11). *Concept, Issues and Importance of Library Consortium: Problems and prospects of university library consortium in Bangladesh*. ÜNAK 08 Information: Diversity and Awareness, Izmir, Turkey
19. Mezbah-ul-Islam, M., & Islam, M. A. (2008, March). Concepts, Issues and Design of Virtual Library in Mathematics: Problem and Prospects of Virtual Library in Bangladesh. Conference ICIKM-2008: *International Conference on Information and Knowledge Management 2008*, Organized by IFLA. Kathmandu, Nepal pp.401-414.

## SERVICE TO PROFESSION & MEMBERSHIP

- ✚ Co-Chair of International KM Symposium 2021, Organized by SIG-KM and University of North Texas Student Chapter, ASIS&T September 29, 2021.
- ✚ Program committee member-LIS Education Track Chair (2020) NILIS Research Symposium 2020: Challenges and Opportunities for Libraries in the New Normal, Jointly organized by the National Institute of Library and Information Sciences (NILIS) Sri Lanka and South Asia Chapter of the Association for Information Science and Technology (ASIS&T)  
<https://nilis.cmb.ac.lk/home/news/2020/nrs20/1490/>

Md. Anwarul Islam-Curriculum Vitae: Updated June, 2021

## International Conference of Knowledge Management (ICKM)

- ✚ **ICKM international program committee member (2022)** The International Conference on Knowledge Management 2022, University of Applied Sciences Potsdam, Germany, March 10-12, 2022, <https://ickm2022.fh-potsdam.de/index.html>
- ✚ **General member**, International Council of Knowledge Management (ICKM) since April, 2020 [http://www.ickm.net/?page\\_id=127](http://www.ickm.net/?page_id=127)
- ✚ **ICKM international program committee member (2020)** The International Conference on Knowledge Management (ICKM), Durham Convention Center in Durham, NC, “the City of Medicine, USA, December 3-5, 2020 [http://www.ickm.net/?page\\_id=1629](http://www.ickm.net/?page_id=1629)
- ✚ **Track Chair 6: KM of Mobile Computable Knowledge in Libraries, *International Conference on Knowledge Management (ICKM)***, Durham Convention Center in Durham, NC, “the City of Medicine, USA, December 3-5, 2020. <http://www.ickm.net/>
- ✚ **Publicity & Promotion Co-Chair (2018)** International Council on Knowledge Management (ICKM) 2018, November 9-10th, Vancouver, Canada.

## Creative Commons (CC)

- ✚ Member of the Creative Commons (CC) Global Network since April, 2020, <https://creativecommons.org/>

## International Conference on Library and Information Science

- ✚ **Conference Co-Chair (2020)** International Conference on Library and Information Science - Summer Session (LIS 2020-Summer), Chaminade University of Honolulu, USA, July 15-17 <https://summer.iconlis.org/> (Postponed).
- ✚ **Conference Co-Chair (LIS 2020)** International Conference on Library and Information Science (IConLIS) 2020, January 15-17, Osaka, Japan <https://iconlis.org/>
- ✚ **Conference Co-Chair (2019)** International Conference on Library and Information Science (IConLIS) 2019, January 19-21, 2019 Sapporo, Japan <https://iconlis.org/>
- ✚ **International committee member** International Conference on Library and Information Science (ICLIS) (2016-2018) Kyoto, Japan.

- ✚ **International committee member**, e-CASE & e-Tech Conference (2017-2018), Japan.

### Faculty/Student Exchange Program Coordinator

- ✚ **Faculty/Student Exchange Program Coordinator (2020)** Department of Information Science and Library Management (ISLM), University of Dhaka and Faculty of Information Management, Universiti Tecknologi MARA, Malaysia.
- ✚ **International Symposium Co-Chair (2020)** International symposium on 'Empowering the Library and Information Professionals for Achieving the SDGs' jointly organized by the Department of Information Science and Library Management (ISLM), University of Dhaka and South Asia Chapter (ASIS&T), 10<sup>th</sup> February, 2020 <http://www.islm.du.ac.bd/content/international-symposium-empowering-library-and-information-professionals-achieving-sdgs-held>

### Asia-Pacific Conference on Library & Information Education and Practice (A-LIEP)

- ✚ **Program committee member (Reviewers)** Asia-Pacific Conference on Library & Information Education and Practice (A-LIEP 2019), Faculty of Information Management (FIM), Universiti Teknologi MARA (UiTM), 4-7 November, 2019 Malaysia. <http://aliep2019.org/index.php/all-committee/committee>

### Association for Information Science and Technology (ASIS&T)

- ✚ **Poster Co-Chair(2021)**, 84<sup>th</sup> Annual Meeting of the Association for Information Science and Technology, October 30 - November 2, 2021, Sal Lake City, Utah.
- ✚ **Chair (2020-2021)** SIG-KM, ASIS&T
- ✚ **Co-Chair-Elect (2020-2021)** SIG-III, ASIS&T
- ✚ **Past Chair (2020-2021)**, South Asia Chapter, ASIS&T
- ✚ **Chair (2019-2020)**, South Asia Chapter, ASIS&T
- ✚ **Secretary/Treasurer (2019-2020)** SIG-KM, ASIS&T
- ✚ **Co-Chair & Chair-Elect (2018-2019)** South Asia Chapter, ASIS&T
- ✚ **Treasurer, Special Interest Group (SIG)-III, ASIS&T (2018-2019)**
- ✚ **Co-Treasurer, Special Interest Group (SIG)-III, ASIS&T (2017-2018)**
- ✚ **Member of the ASIS&T membership committee (2015-2016, 2016-2017)**
- ✚ **Country representative (Bangladesh), Asia Pacific Chapter (Regional), ASIS&T (2016-2018)**

*Md. Anwarul Islam-Curriculum Vitae: Updated June, 2021*

## Others

- ✚ **International steering committee member**, International Conference on Information Management & Libraries (ICIKM), Department of Information Management, University of the Punjab, Pakistan, 2018

## National Professional Associations

- ✚ Life member of Library Association of Bangladesh (LAB)
- ✚ Life member of Bangladesh Association of Librarians, Information Scientists and Documentalists (BALID)

## **EXTERNAL EXAMINER -DCOTORAL DISSERTATION**

- ✚ **2021** - Institute of Postgraduate Studies & Research (IPSR), Universiti Tunku Abdul Rahman, Malaysia.

## **MODERATOR/PANELIST**

- ✚ **Webinar moderator (2021)** ‘The Impact of Information Literacy in the Digital Workplace’ Webinar offered by SIG-KM, ASIS&T, 3<sup>rd</sup> June, 2021.
- ✚ **Webinar moderator (2021)** ‘The Tacit Knowledge Dilemma in Open Science’ Webinar offered by SIG-KM, ASIS&T, 29<sup>th</sup> April, 2021.
- ✚ **Panel moderator (2021)** Crafting a Resilient Future of Library and Information Science Research and Services in Bangladesh: A Panel Discussion, Organized by *The Librarian Times* (the first-ever and only professional news bulletin in Bangladesh), 9 April 2021.
- ✚ **Webinar moderator (2021)** ‘Learning, Unlearning, and Relearning Knowledge Architecture’ Webinar offered by SIG-KM, ASIS&T, 18<sup>th</sup> February, 2021.
- ✚ **Panelist (2020)** ‘Information for a Sustainable World: A Call to Action’ 83<sup>rd</sup> Annual meeting ASIS&T 2020, Closing plenary, 22 October - 1 November 2020, Pittsburgh, PA, USA.
- ✚ **Panelist (2019)** ‘Mobilizing International ASIS&T Chapters’ 82<sup>nd</sup> Annual meeting ASIS&T 2019, 19-23 October, Melbourne, Australia.
- ✚ **Panel moderator (2019)** ‘Bridging the Divide: Ascertaining the Place of Bangladeshi LIS Researchers and Practitioners in Global’ panel discussion arranged by *The Librarian Times*, 20<sup>th</sup> of April 2019.

- ✚ **Webinar moderator (2019)** ‘Research data management and role of libraries’ Webinar offered by ASIS&T, South Asia Chapter, 8<sup>th</sup> of April, 2019.
- ✚ **Panelist (2018)** ‘LIS Profession in Bangladesh: What are the big questions?’ Organized by The Librarian Times, 2<sup>nd</sup> February, 2018
- ✚ **Moderator/Session chair** at International Conference on Library and Information Science (ICLIS) 2015, 23 August, International House, Osaka, Japan

## REVIEWER-PEER REVIEWED JOURNALS/CONFERENCES

- 2021- Journal of Knowledge Management
- 2020 - *Information Development*
- 2020 - *Global Knowledge, Memory and Communication*
- 2015 - Present, *VINE: The jr. of information & knowledge management systems*
- 2020 - Proceedings editor, IConLIS, Osaka, Japan
- 2020 - Present, *Journal of Information Science*
- 2019 - Present, *Information Discovery and Delivery*
- 2018 - Present, *IFLA Journal*
- 2020 - International Council on Knowledge Management (ICKM), Canada
- 2017 - Present, ASIS&T Proceedings
- 2015 - Present, *Information Development*
- 2015 - Present, *The Electronic Library*
- 2015 - Present, *Annals of Library and Information Studies*
- 2014 - Present, *International Journal of Knowledge Content Development & Technology (IJKCDT)*

## EDITOR/EDITORIAL BOARD MEMBER

- Guest Editor (2021) Special Issue of ‘Data and Information Management’ DIM, <https://sciendo.com/journal/DIM>
- Proceedings Editor (2020) International Conference on Library and Information Science (IConLIS), ISSN 2412-0049, Vol. 6, No. 1, January 2020, Published by Knowledge Association of Taiwan, Taipei, Taiwan.
- Editorial board members of i-IKM (2019) 1<sup>st</sup> International Conference on Information and Knowledge Management (i-IKM), Dhaka, Bangladesh. 25-27 April, 2019

## References

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