

# Curriculum Vitae of Md. Anwarul Islam

**Md. Anwarul Islam Ph.D**

Professor

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## ACADEMIC QUALIFICATIONS

**PhD** in Knowledge Science (2016)

**“Knowledge Management for Innovation in Academic Library Services”**

School of Knowledge Science, Japan Advanced Institute of Science and Technology (JAIST) Japan

**M.Phil.** (2011) Information Science & Library Management, University of Dhaka

**“Assessing the impact of Internet in library and information services: A study of some higher academic institutions in Bangladesh”**

**M.A.** (2003) Information Science & Library Management, University of Dhaka

**“Emergence of some selected private university libraries in Bangladesh and their present scenario”**

**B.A.** (Hons.) (2002) Information Science & Library Management, University of Dhaka

## ACADEMIC POSITIONS (DHAKA UNIVERSITY)

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|-----------------------|-------------------------------------|-----------------------------------|
| • Professor           | : 30 <sup>th</sup> of August 2023   | Current                           |
| • Associate Professor | : 30 <sup>th</sup> of January 2018  | 29 <sup>th</sup> of August, 2023  |
| • Assistant Professor | : 15 <sup>th</sup> of January 2012  | 29 <sup>th</sup> of January, 2018 |
| • Lecturer            | : 23 <sup>rd</sup> of November 2008 | 14 <sup>th</sup> of January, 2012 |
| • Student advisor     | : 1 <sup>st</sup> of August 2009    | 31 <sup>st</sup> of March, 2013   |

## ACADEMIC POSITIONS - NATIONAL UNIVERSITY

Adjunct faculty : 2016~ current, Institute of Library and Information Science (ILIS)  
National University, Bangladesh

## RESEARCH AFFILIATIONS

- **Post-doctoral research scholar** ‘Creating, using and preserving records of teaching and learning in the commercial cloud: a developing country perspective’ School of Library, Archival and Information Studies (SLAIS) iSchool, **University of British Columbia, Vancouver, Canada** (May to October, 2016)
- **Doctoral Research Fellow.** PhD in Knowledge Science, **Japan Advanced Institute of Science and Technology, Japan** (March 2013 to March 2016)
- **Visiting researcher,** ‘Impact assessment of social networking sites on university students: Cultural differences with special reference to Singapore and Bangladesh’ Wee Kim Wee School of Communication and Information (WKWSCI), **Nanyang Technological University, Singapore** (August to October 2013).
- **Visiting Scholar,** International Training Program (ITP): *LIB@WEB: Management of Electronic Information and Digital Libraries*, **University of Antwerp, Vrije Universiteit, Universiteit Gent & Katholieke Universiteit Leuven, Belgium** (September to December 2012).
- **Research collaborator** (InterPARES Trust Project) a multi-national, interdisciplinary research project exploring issues concerning digital records and data entrusted to the Internet, University of British Columbia, Canada (May 2016 ~ ).

## RESEARCH INTERESTS

My research interests revolve around Knowledge management, information seeking behavior, Information literacy, Informetrics and social informatics.

## CITATION METRICS

**Google Scholar** : Citations 1679, h-index 22, i-10 index 34

[https://scholar.google.com/citations?hl=en&user=lbdrXJ4AAAAJ&view\\_op=list\\_works&sortby=pubdate](https://scholar.google.com/citations?hl=en&user=lbdrXJ4AAAAJ&view_op=list_works&sortby=pubdate)

**Scopus** : Citations 529, h-index 14

<https://www.scopus.com/authid/detail.uri?authorId=23489105600>

**Web of Science** : Citations 266, h-index 10

<https://www.webofscience.com/wos/author/record/AAC-8872-2022>

## TEACHING AREAS

- Information literacy
- ICT in library and information Centers
- Research methodology
- Knowledge management
- Analysis and design of information systems

- Library systems and services
- Information retrieval
- Information resources development
- Basics of Library and Information Science
- Informetrics (Bibliometrics, webometrics, Scientometrics)

## SKILLS

- Quantitative data analysis (SPSS), R
- VOSviewer (visualizing information)
- HTML, CSS
- Python programming language – Learning (Scientific and Numeric Computing)

## AWARDS /HONORS/FELLOWSHIPS

- **Lois Lunin Award 2023** - Noteworthy contributions to the practice of Information Science and Technology through leadership, mentoring, and innovation, Association for Information Science & Technology (ASIS&T), USA.
- **James M. Cretsos Leadership Award 2021** - For demonstrating outstanding leadership qualities in professional activities, ASIS&T, USA.
- **Chapter of the Year Award 2020**, ASIS&T -Chair, South Asia Chapter.
- Short listed for the '**Fulbright Visiting Scholar Program 2020**' US Embassy, Dhaka, Bangladesh (Final application was unsuccessful)
- One of the winners of the **International Paper Contest 2019** (IPC) on '*Perceived Value of Social Media in Students' Participation in Social Movement: A Developing Country Perspective*' Special Interest Group (SIG)-III (International Information Issue) of ASIS&T.
- **New Leaders Award (2017-2018)** ASIS&T, USA.
- **Association of Commonwealth Universities (ACU) (2016)** Titular Fellowship Award (The Jacky McAleer Memorial Fellowship) (UK). The ACU is the world's first and oldest international university network, established in 1913 to provide a forum for universities to share information, knowledge and ideas, The U.K.
- **Best Paper Award (2015)** '*Service innovation in academic libraries: review and a conceptual framework*' at International Conference in Library and Information Science (ICLIS) 2015, Osaka, Japan.
- **Doctoral Research Fellowship (DRF) (2013-2016)** PhD Program, JAIST, Japan
- **Asian Communication Resource Center (ACRC) Fellowship 2013**, Wee Kim Wee School of Communication and Information, Nanyang Technological University, Singapore.

- **VLIR-UOS Scholarship 2012**, University of Antwerp, Belgium.
- **Dutch-Bangla Bank Fellowship Award 2009**, Dutch Bangla Bank, Bangladesh.

## GRANT PROPOSALS – FUNDED

### ONGOING RESEARCH PROJECT

- **2024-2026 Institute for Information Literacy at Purdue (IILP) research award, University of Purdue , USA (4000\$)**  
Principal investigator: 'AI and Health Information Literacy: A Study Exploring the Perceived Usefulness, and Readiness among Women in South Asia'
- **2023-2024 University Grants Commission (UGC), Bangladesh (4000 US\$)**  
Principal Investigator: 'Information-Seeking Behaviours of Graduates for Studying Abroad: An empirical investigation on the students of the University of Dhaka'

### COMPLETED RESEARCH PROJECTS

- **2021-2022 University Grants Commission (UGC), Bangladesh (2800 US\$) Completed**  
Principal Investigator: 'Impact of Scientific Publications in the Global University Ranking: A Study on Increase the Publication Visibility of Dhaka University'
- **2021- 2022 ASIS&T Chapter Special Project Fund, USA (7000 US\$) Completed**  
Co-investigator: 'Dealing with COVID-19 and saving people's lives in South Asia (SA) areas & beyond - A health informatics promotion project' Project member from Bangladesh, South Asia Chapter, ASIS&T
- **2021-2022 Centennial Research Grant (CRG), DU Bangladesh (5500 US\$) Completed**  
Co-Investigator: 'Mapping Scholarly Publications of Dhaka University from 1971-2021: A Bibliometric Study', University of Dhaka, Dhaka-1000, Bangladesh

### TRAVEL GRANTS

- **Open Research Community Accelerator (ORCA) Grant 2024**, Open Science "Dynamic Convergence" workshop, jointly hosted by ORCA, The European Organization for Nuclear Research (CERN) and UNESCO, 18-19 September 2024, Washington D.C, USA.  
<https://zenodo.org/records/13970740>
- **Lois Lunin Award 2023** Grant for attending ASSI&T 2023 AM, 27-31 October, London, the U.K.
- **IConLIS conference bursary 2020**, Invited speaker on 'Knowledge Management in Library and Information Science: Hype or Hope' 2020, 15-17 January, Osaka, Japan.

- **University Grants Commission 2019** Grants for attending ASIS&T 2019 AM, 19-23 October, Melbourne, Australia.
- **University Grants Commission 2018** Grants for attending ASIS&T 2018 AM, 10-14 November, Vancouver, Canada.
- **New Leaders Award 2018 Grants** for attending ASIS&T 2018 AM, 10-14 November, Vancouver, Canada
- **New Leaders Award Grants 2017** for attending ASIS&T 17 AM, October 27-Nov 1, Washington, D.C, U.S.A.
- **e-CASE & e-Tech bursary 2017**, Invited speaker on 'International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology' 2017, 4-6 April, Kyoto, Japan.
- **JAIST Research grants 2015**, ASIS&T AM 2015, 6-10 October, St. Louis, MO, USA.
- **JAIST Research grants 2015**, 7<sup>th</sup> QQML Conference 2015, 26-29 May, Paris, France.
- **FOSSILS Workshop grants 2012**, Royal Tropical Institute (KIT), 5-8 December, Amsterdam, Netherlands.
- **4th International M-Library Conference Grants 2012**, Open University, 24-26 September, Milton Keynes, the U.K.
- **Asia-Pacific Library and Information Education and Practice (A-LIEP) Grants 2011**, University Technology MARA, 22-24 June, Putrajaya, Malaysia.
- **Asia-Pacific Library and Information Education and Practice (A-LIEP) Grants 2009**, University of Tsukuba, 6-8 March, Tsukuba, Japan.

## KEYNOTE SPEAKER/INVITED SPEAKER/GUEST SPEAKER

- **Invited Speaker (2024)** Lets Read Together: A readership Promotion and Motivation Initiative by International Hope School Bangladesh, *Organized by International Hope School*, Uttara Brach, Dhaka (A leading English medium School in Bangladesh), 3 March, 2024.
- **Invited speaker (2023)** The design of Knowledge Management courses in South Asia, IFLA Satellite Conference 'Perspectives on Global Knowledge Management Training and Education' Organized by *Education and Training Section, IFLA and Erasmus University*, Netherlands, 19 August, 2023.
- **Invited Speaker (2022)** The Experience of Library and Information Science Education at the University of Dhaka, Bangladesh, Webinar Series on 'Patterns and Experiences of Library and Information Science Education in Asia' Organized by *Shahid Beheshti University and University of Birjand*, Iran, 14 September, 2022

- **Invited Speaker (2022)** It Took a Pandemic to Wake up! How has Pandemic Changed Academic Libraries and Services? The Third International Library Management E-Colloquium on 'Strategizing library services in transitioning to endemic phase' Organized by *Faculty of Information Management, Universiti Teknologi MARA*, Malaysia June 22, 2022.
- **Guest Speaker (2021)** Ascertaining the Place of UN Sustainable Development Goals in Academic Libraries: Where are We and How Much Progress Have We Made? *The Second International Library Management E-Colloquium on Libraries and Sustainable Development Goals (SDG): Sharing Views, Perspectives and Experiences in Enhancing Future Well-beings*, Organized by Faculty of Information Management, Universiti Teknologi MARA, Malaysia July 14, 2021.
- **Keynote Speaker (2021)** Scholarly Productivity of Library and Information Science Research in Bangladesh: A Bibliometric Study from 1971 – 2020, A research seminar organized by *The Librarian Times (TLT)*, 26 June, 2021, Bangladesh.
- **Guest Speaker (2021)** Mapping Research Publications of Library and Information Science and Knowledge Management: An Interdisciplinary Approach, Invited by the School of Library and Information Science (SLIS) for the graduate course on LIS 465: Knowledge Management, *Simmons University, Boston, USA* , 30 March, 2021.
- **Invited Speaker (2020)** 'Diversity and Inclusion of ASIS&T: Mobilizing South Asia Chapter' *International symposium on Empowering the Library and Information Professionals for Achieving the SDGs* jointly organized by the Department of Information Science and Library Management (ISLM), University of Dhaka and South Asia Chapter (ASIS&T), 10<sup>th</sup> February, 2020, Bangladesh
- **Invited speaker (2020)** 'Knowledge Management in Library and Information Science: Hype or Hope' *International Conference on Library and Information Science*, Osaka, Japan, January 15-17, 2020.
- **Invited Speaker (2019)** Mobilizing International ASIS&T Chapters, International Incubator Sessions, 82<sup>nd</sup> Annual Meeting of the Association for Information Science and Technology, Melbourne, Australia, 19 October 2019.
- **Guest Speaker (2018)** 'Service innovation in academic libraries: Value co-creation perspective' Seminar organized by the Department of Information Studies and Library Management, East West University, 26<sup>th</sup> September, Dhaka, Bangladesh
- **Invited speaker (2018)** 'Potential South Asia Chapter in ASIS&T: Hope for the LIS Communities in Bangladesh' Seminar on 'Collaboration and Knowledge Sharing: Enriching LIS Education Research and Professions in Bangladesh' Organized by National University & The Librarian Times, June 27, 2018, TTC, Dhaka, Bangladesh.

- **Invited speaker (2017)** Managing Teaching and Learning Records in the Cloud: University Perspective, International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology, April 4-6, 2017, Kyoto, Japan.
- **Invited speaker (2012)** ‘Promoting Health Information Literacy: Role of Libraries and Information Professionals’ National Workshop on Health Information Literacy Organized by East West University Library and sponsored by International Federation of Library Associations and Institutions (IFLA) ALP (Action For Development Through Library), Dhaka, Bangladesh, 20 July, 2012.

## DISSERTATION

Islam, M. A (2016) ‘Knowledge Management for Innovation in Academic Library Services’ *School of Knowledge Science, Japan Advanced Institute of Science and Technology (JAIST)*, Japan, March 2016. (Supervisor Professor [Mitsuru Ikeda](#); Minor Supervisor Professor [Vesa Peltokorpi](#) )

## PUBLICATIONS

### BOOK

Agarwal, N.K. & **Islam, M.A** (In contract) *Managing knowledge in libraries: Research, implementation, innovation. Routledge – Taylor & Francis*, Submission time January 31, 2026)

### BOOK CHAPTER – REFERRED

1. Islam, M.S & **Islam, M. A** (2021) Employability of the Alumni of the Department of Information Science and Library Management: Current and Future Perspectives, In Mannan, S.M (Eds.), *Information Science and Library Management: Exploring New Horizons for Building a Knowledge-Based Society* (pp. 180-205), Dhaka: Dhaka University.
2. **Islam, M. A** (2013) Mobile phone technology in academic library services: A public university students' perceptions and paradigm. In Mohamed Ally and Gill Needham (Ed.) *M-Libraries 4: From margin to mainstream: mobile technologies transforming lives and libraries* (pp.165-176) London: Facet.

### PANEL PAPER – REFERRED

1. Malik, A., Agarwal, N.K., **Islam, M.A.**, Jayasekara, P., Dangol,R., Lamba, M. (2023) D/Misinformation on social media and the Role of the LIS Profession: A South Asian Perspective, *2023 Mid-Year Conference, Association for Information Science and Technology (ASIS&T)*, 11-13 April, Virtual conference. <https://www.asist.org/my23/d1myc2023/>

2. An, L. Jeff, A. Darra, H. Darin, F. **Islam, M. A** & Malak, K (2022) Knowledge Management in an Information-Resilient Society, *Proceedings of the Annual meeting of the Association of Information Science & Technology*, 59(1)L: 539-543, <https://doi.org/10.1002/pr2.621>
3. Gala, B. **Islam, M. A.** Agarwal, N. K. & Gamage, R. (2022) Health Information Crisis During COVID-19 in the South Asian Region: Challenges, Experiences, Resilience, and Collaborative Efforts, *Proceedings of the Annual meeting of the Association of Information Science & Technology*, 59(1): pp. 570-574, <https://doi.org/10.1002/pr2.629>
4. Allen, J. An, L. Hofman, D. **Islam, M.A.**& Pfeiffer, H.D (2021) Career Development in Knowledge Management, *Proceedings of the Annual meeting of the Association of Information Science & Technology* 58 (1): pp. 567-569, <https://doi.org/10.1002/pr2.499>
5. Potnis, D. Gala, B. Lwoga, E.T. **Islam, M. A.** Warraich, N. & Keah, H. (2021) Conducting and publishing LIS Research in Developing Countries: Challenges and Solutions, *Proceedings of the Annual meeting of the Association of Information Science & Technology* 58(1): 634-638, <https://doi.org/10.1002/pr2.516>

### MANUSCRIPT IN PROGRESS (WORKING PAPER)

- How are Dhaka University Graduates Using AI Tools? An Empirical Investigation (Data analysis stage)
- COVID-19 and People Perception in the South Asian Countries: A reliability analysis of Mechanical Turk (M Turk) (Data analysis stage)

### MANUSCRIPT - UNDER REVIEW

- **Islam, M. A.** and Agarwal, N.K. (2024) COVID, disinformation, technology, and budget cuts: Can knowledge management help libraries overcome challenges? *Journal of Information and Knowledge Management*, Submitted on 27 August, 2024)

### JOURNAL ARTICLES -REFERRED

1. Muna, J. I and **Islam, M. A.** (2024) Do Generation Z Students Read? Reading Habits of the Students of Dhaka University, *Library Management* (accepted 24 Sept. 2024)
2. **Islam, M. A** (2024) Charting Excellence: Unveiling the Influence of Scientific Publications on Global University Rankings, *Science and Technology Libraries*, <https://doi.org/10.1080/0194262X.2024.2384890>
3. **Islam, M. A** (2024) Are Faculty Members Aware of Global University Ranking? A Study in the Context of a Developing Country, *Digital Library Perspectives*, <https://doi.org/10.1108/DLP-01-2024-0005>



4. Burns, C. S. and **Islam, M. A** (2024) A citation analysis examining geographical specificity in article titles, *Scientometrics*, <https://doi.org/10.1007/s11192-024-05075-3>
5. Shifat-Ul-Islam, M., **Islam, M. A** and Widen, G. (2024) Navigating the Infodemic Maze: Does Information Literacy Reduce the infodemic?, *IFLA Journal*, <https://doi.org/10.1177/03400352241252923>
6. Gala, B. Lamba, M. Batool, H. **Islam, M. A.** and Raj, B. (2024) Dueling COVID-19 Misinformation: Perceptions and Behavior of the Rural Population from South Asian Countries, *Journal of Librarianship and Information Science*, 0(0), <https://doi.org/10.1177/09610006241241065>
7. **Islam, M. A.**, Islam, M.S and Akter, R (2023) Glory or Despair? Mapping Fifty Years of Scientific Publications of Dhaka University, *Science & Technology Libraries*, 43(1), pp. 52-66 <https://doi.org/10.1080/0194262X.2023.2212724>
8. Agarwal, N.K & **Islam, M. A.** (2023) Are Knowledge Management Courses in South Asia Designed well? A Content Analysis of Syllabi and a Case Study, *Library Trends*,
9. Tonmoy, T.K and **Islam, M. A** (2023) Do Students Look for Information Differently? Information Seeking Behavior during the COVID-19 Pandemic, *Digital Library Perspective*, 39(2), pp. 166-180, <https://doi.org/10.1108/DLP-09-2022-0073>
10. Islam, M. S., Akter, R and **Islam, M. A** (2022) Bibliometric Analysis of Research Publications of the University of Dhaka during 1971-2021: A Study, *The Dhaka University Studies*, 79(1-2), 33-53, <https://doi.org/10.62296/dus202212003>
11. An L., Yeow Kuan A.C. & **Islam M.A** (2022) Knowledge Management and Innovation, *Data and Information Management*, 6(3), pp. 1-2, <https://doi.org/10.1016/j.dim.2022.100018>
12. **Islam, M. A.** Sultana, R. & Widen, G. (2022) Ascertainning the Place of UN Sustainable Development Goals in Public Libraries: How Much Progress Have Public Libraries Made in Bangladesh? *Global Knowledge, Memory and Communication*, 73(3), pp. 354-374. <https://doi.org/10.1108/GKMC-03-2022-0072>
13. **Islam, M. A** & Agarwal, N.K (2022) Proceedings of the Annual Meetings of the Association for Information Science and Technology: analysis of two decades of published research, *Information Discovery and Delivery*, 51(1): 105-120, <https://doi.org/10.1108/IDD-09-2021-0100>
14. Brady, D. Lund...**Islam et.al.**, (2021) Barriers to Scholarly Publishing among Library and Information Science Researchers: International Perspectives, *Information Development*,39(2): 376–389, <https://doi.org/10.1177/02666669211052522>
15. **Islam, M. A** & Agarwal, N.K (2021) Towards Effective Regional and International Collaboration in Library and Information Science Education and Research, *Bangladesh Journal of Library and Information Science*, 2(3): 17-36,

<http://journal.library.du.ac.bd/index.php?journal=ISLM&page=article&op=view&path%5B%5D=2602>

16. **Islam, M. A.** & Roy, P.K (2021) Scholarly Productivity of Library and Information Science Research in Bangladesh: A Bibliometric Study from 1971-2020, *DESIDOC Journal of Library & Information Technology*, 41(3): 213-225, <https://doi.org/10.14429/djlit.41.03.16854>
17. **Islam, M. A.** & Widen, G. (2021) Bibliometric Analysis of the VINE Journal of Information and Knowledge Management Systems: 2000-2020, *VINE Journal of Information and Knowledge Management Systems*, 53(3): 467-490, <https://doi.org/10.1108/VJKMS-07-2020-0126>
18. Agarwal, N.K. & **Islam, M. A** (2020) Looking for Knowledge Management in Library and Information Science Research, *Global Knowledge, Memory and Communication*, 69(8/9): 697-716, <https://doi.org/10.1108/GKMC-01-2020-0001>
19. Atikuzzaman, M & **Islam, M.A.** (2020) Perceptions and Use of Cloud Services: An Empirical Study on the Students of a Public University in Bangladesh, *Digital Library Perspective*. 37(2): 87-101, <https://doi.org/10.1108/DLP-04-2020-0016>
20. **Islam, M. A.** & Agarwal, N. K. (2020) What is the impact of Library and Information Science on Knowledge Management research? *VINE: The Journal of Information and Knowledge Management System*, 51(1):1-26, <https://doi.org/10.1108/VJKMS-11-2018-0098>
21. Sumon, M.A.R. and **Islam, M. A.** (2020) Information Seeking Behavior of the Graduate Students: A Developing Country Perspective, *Dhaka University Studies*, 72-73 (1-2): 1-17
22. **Islam, M. A** (2018-20) Managing teaching and learning records in the commercial cloud: A public university Perspective , *The Arts Faculty Journal*, 10(14/15): 87-107
23. Akter, S & **Islam, M.A** (2019) Perceived Value of Social Media in Students' Participation in Social Movement: A Developing Country Perspective, *Digital Library Perspective*,35(3/4): 244-258, <https://doi.org/10.1108/DLP-06-2019-0023>
24. **Islam, M.A** (2019) Perceptions and Use of Cloud in Academic Activities: A Study of a Public University in Bangladesh, *Digital Library Perspectives*, 35 (2): 66-79, <https://doi.org/10.1108/DLP-02-2019-0006>
25. Howlader, A. I. & **Islam, M. A.** (2019) Information Seeking Behaviour of Undergraduate Students: A Developing Country Perspective, *IFLA Journal*, 45(2): 140-156, <https://doi.org/10.1177/0340035219842312>
26. **Islam, M. A,** Agarwal, N & Ikeda, M (2017) Effect of knowledge management on service innovation in academic libraries, *IFLA Journal*, 43(3):266-281, <https://doi.org/10.1177/0340035219842312>
27. **Islam, M. A** & Tsuji, K. (2016). Information Professionals' Knowledge Sharing Practices in Social Media: A Study of Professionals in Developing Countries. *International Journal of*

*Knowledge Content Development & Technology*, 16(2): 43-66,  
<http://dx.doi.org/10.5865/IJKCT.2016.6.2.043>

28. **Islam, M. A**, Agarwal, N & Ikeda, M. (2015). How do academic libraries work with their users to co-create value for service innovation? : A qualitative survey. *Qualitative and Quantitative Methods in Libraries (QQML)* 4: 637-658.  
<http://www.qqml.net/index.php/qqml/article/view/274>
29. **Islam, M. A**, Agarwal, N.K & Ikeda, M. (2015). Conceptualization value co-creation for service innovation in academic libraries. *Business Information Review*, 32(1): 45-52,  
<https://doi.org/10.1177/0266382115573155>
30. **Islam, M. A**, Agarwal, N.K & Ikeda, M. (2015). Knowledge management for service innovation in academic libraries: A qualitative study. *Library Management*, 36(½): 40-57,  
<https://doi.org/10.1108/LM-08-2014-0098>
31. Agarwal, N.K & **Islam, M. A** (2015). Knowledge retention and transfer: how libraries manage employees leaving and joining. *VINE: The Journal of Information and Knowledge Management System*, 45(2): 150-171, <https://doi.org/10.1108/VINE-06-2014-0042>
32. **Islam, M. A**, Agarwal, N.K. & Ikeda, M. (2014). Library adoption of knowledge management using Web 2.0: A new paradigm for libraries. *IFLA Journal*, 40(4): 317-330,  
<https://doi.org/10.1177/0340035214552054>
33. Agarwal, N.K & **Islam, M. A** (2014). Knowledge Management Implementation in a Library: Mapping tools and technologies to phases of the KM cycle. *VINE: The Journal of Information and Knowledge Management System*, 44(3): 322-344, <https://doi.org/10.1108/VINE-01-2014-0002>
34. **Islam, M. A** & Ikeda, M. (2014). Convergence Issues of Knowledge Management in Digital Libraries: Steps towards state-of-the-art Digital Libraries. *VINE: The Journal of Information and Knowledge Management System*, 44(2): 140-159, <https://doi.org/10.1108/VINE-05-2013-0029>
35. **Islam, M. A** & Hossain, M.J. (2014). Marketing Information Resources and Services on the Web: Existing Status of University Libraries in Bangladesh. *The Electronic Library*, 32(6): 742-759, <https://doi.org/10.1108/EL-08-2012-0098>
36. Hossain, M. J., **Islam, M. A**, & Saadi, S. (2014). Evaluating user's experience of service performance using SERVPERF scale: A case study of some private university libraries in Bangladesh. *Annals of Library and Information Studies (ALIS)*, 60(4), 249-259,  
<https://doi.org/10.56042/alis.v60i4.2013>
37. **Islam, M. A**, Ikeda, M. & Islam, M. (2013). Knowledge sharing behavior influences: A study of Information Science and Library Management faculties in Bangladesh. *IFLA Journal*, 39(3): 221-234, <https://doi.org/10.1177/0340035213497674>

38. **Islam, M. A** & Akter, R. (2013). Institutional Repositories and Open Access Initiatives in Bangladesh: A New Paradigm of Scholarly Communication. *LIBER Quarterly: The Journal of the Association of European Research Libraries*, 23(1): 3-24, <https://doi.org/10.18352/lq.8245>
39. **Islam, M. A** & Hossain, M.J. (2012). Access and usage of the Internet among undergraduates in the Faculty of Arts at Dhaka University. *Pakistan Journal of Library and Information Science*, 13: 1-12, <https://doi.org/10.47657%2F201213776>
40. Hossain, M.J & **Islam, M. A** (2012). Understanding Perceived Service Quality and Satisfaction: A Study of Dhaka University Library, Bangladesh. *Performance Measurement and Metrics*, 13(3): 169-182, <https://doi.org/10.1108/14678041211284713>
41. **Islam, M. A** & Tsuji, K (2011). Evaluation of Usage of University Websites in Bangladesh. *DESIDOC Journal of Library and Information Technology*, 31(6): 468-478, <https://doi.org/10.14429/djlit.31.6.1322>
42. **Islam, M. A** (2011). Webometrics study of Universities in Bangladesh. *Annals of Library and Information Studies*, 58 (4): 307-318, <https://nopr.niscpr.res.in/handle/123456789/13480>
43. **Islam, M. A** & Alam, M.S. (2010). Design a Digital Institutional Repository for the faculty of Arts: A Study. *The Dhaka University Studies*, 67(1): 125-142.
44. **Islam, M. A** & Alam, M.S. (2011). Webometrics Study of Private Universities in Bangladesh. *Malaysian Journal of Library and Information Science*, 16(2): 115-126, <https://ejournal.um.edu.my/index.php/MJLIS/article/view/6702/4384>
45. Chowdhury, S., Islam, M. Shiful, & **Islam, M. A**. (2011). The Information Literacy Education Readiness of Central Public Library in Dhaka of Bangladesh. *International Journal of Information Science and Management*, 9 (2): 23-44, [https://ijism.ricest.ac.ir/article\\_698162.html](https://ijism.ricest.ac.ir/article_698162.html)
46. **Islam, M. A** & Chowdhury, S. (2010) Role of public libraries in promoting awareness of HIV/AIDS in Bangladesh: Problems and Prospects. *Social Science Review*, 27(1): 173-184.
47. **Islam, M. A** & Tsuji, K. (2010). Assessing Information Literacy Competency of Information Science and Library Management Graduate Students of Dhaka University. *IFLA Journal*, 36(4): 300-316, <https://doi.org/10.1177/0340035210388243>
48. **Islam, M. A** & Mezbah-ul-Islam, M. (2010). Community Information Services Through Public Libraries in Bangladesh: Problems and Proposal. *Library Philosophy and Practice*, February: 1-11, <https://digitalcommons.unl.edu/libphilprac/320/>
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51. Salam, A. & **Islam, M. A** (2009). Information literacy: Perception and Skills of Graduates of Institution of Education and Research, University of Dhaka. *Teacher World*, 33-34: 87-98.
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## INTERNATIONAL CONFERENCE PAPPERS-REFERRED

### FULL PAPER

1. Agarwal, N. K. & **Islam, M. A**. (2020) Journal of the Association for Information Science and Technology: Analysis of two decades of published research, *Proceedings of the Association of Information Science & Technology (ASIS&T) Annual Meeting*, 56(1): 1-18, <https://doi.org/10.1002/pra2.220>
2. Agarwal, N.K and **Islam, M. A** (2018) Ascertaining the place of Library and Information Science in knowledge management research, *Proceedings of the Association of Information Science & Technology (ASIS&T) Annual Meeting*, 54(1):1-9, <https://doi.org/10.1002/pra2.2018.14505501002>
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4. **Islam, M. A**, Peltokorpi, V.M & Ikeda, M (2015, August). Service innovation in academic libraries : review and a conceptual framework, *Proceedings of the International Conference of Library and Information Science (ICLIS), Paper presented at the International Conference of Library and Information Science (ICLIS), Osaka, Japan*, pp: 89-105, **Best Paper Award**.

5. **Islam, M. A**, Agarwal, N & Ikeda, M. (2015, May 26-29). How do academic libraries work with their users to co-create value for service innovation?: A qualitative survey, Paper presented at the *Qualitative and Quantitative Methods in Libraries (QQML) Conference*, IUT Université Paris Descartes, Paris, France.
6. **Islam, M. A**, Agarwal, N.K & Ikeda, M. (2014, January). Knowledge sharing amongst information professionals' in Bangladesh: A quantitative analysis, *Proceedings of the BOBCATSSS Conference*, University of Boras & University of Barcelona, Barcelona, Spain, 1(1): pp.224-231.
7. **Islam, M. A** & Chowdhury, S. (2011, June). Open Access Institutional Repositories for Scholarly Communication: A Developing Country Perspective, *Proceedings of the Asia-Pacific Conference on Library & Information Education & Practice (A-LIEP)*, University of Technology MARA, Malaysia, pp.506-514.
8. **Islam, M. A** & Mezbah-ul-Islam, M. (2008) Community Information Centers: A step to Bringing Connectivity of the Rural Communities in Bangladesh. In: *Proceedings of the Planner-2008 Convention on Open Access, Open Source, Open Libraries (O)3*, Nagaland University, Nagaland, India, pp.55-69.
9. **Islam, M. A**, & Mezbah-ul-Islam, M. (2008) Concept, Issues and Importance of Library Consortium: Problems and prospects of university library consortium in Bangladesh. *ÜNAK 08 Information: Diversity and Awareness*, October 9-11, Izmir, Turkey

## SHORT PAPER

1. **Islam, M. A** (2013) Reading habits and attitudes in the digital environment: A Study on Dhaka University Students (short paper), *International Conference on Digital Humanities*, University of Nebraska, July 16-19, Lincoln, USA.

## POSTER

1. **Islam, M. A** & Ikeda, M (2023) Positive Ageing: How Can Public Libraries Help? *Proceedings of the Association of Information Science & Technology (ASIS&T)*, 60(1): 1001-1003, <https://doi.org/10.1002/pr2.925>
2. **Islam, M. A**, Sultana, R. & Widen, G. (2022) Sustainable Development Goals and Public Libraries: An Exploratory Study in a Developing Country, *Proceedings of the Association of Information Science & Technology*, 59(1): 715-717, <https://doi.org/10.1002/pr2.700>
3. Chan, M. Y. H., Chu, S., Gala, B., **Islam, M.A.**, Batool, S.H., Raj K. V., Prasadi K. J., Manika, L (2022) Equipping Students and Beyond with Sound COVID-19 Knowledge to Survive and Thrive Despite the Pandemic, *Proceedings of the Annual meeting of the Association*

*of Information Science & Technology (ASIS&T)*, 59(1): 633-635, <https://doi.org/10.1002/pr2.673>

4. **Islam, M. A**, Howlader, A.I & Roy, P (2022) Google Scholar Metrics: Assessing LIS Researchers' Scholarship in a Developing Country, *Proceedings of the Annual meeting of the Association of Information Science & Technology (ASIS&T)*, 59(1): 712-714, <https://doi.org/10.1002/pr2.699>
5. Agarwal, N.K & **Islam, M. A** (2021) A Bibliometric Analysis of the Proceedings of the Annual Meetings of the Association for Information Science and Technology, , *Proceedings of the Annual meeting of the Association of Information Science & Technology (ASIS&T)*, 58(1), pp. 673-675, <https://doi.org/10.1108/IDD-09-2021-0100>
6. **Islam, M. A** and Agarwal, N.K (2019) How is Knowledge Management represented in Library and Information Science research? *Proceedings of the Association of Information Science & Technology (ASIS&T) Annual Meeting*, 19-23 October, Melbourne, Australia 55(1), pp.674-676, <https://doi.org/10.1002/pr2.129>
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8. Islam, M. Shiful, Chowdhury, S., & **Islam, M. A** (2009, March). LIS Education in E-Learning Environment: Problems and Proposals for Bangladesh. *Proceedings of Asia-Pacific Conference on Library & Information Education & Practice (A-LIEP)*, Graduate School of Library Information and Media Studies, University of Tsukuba, Japan, pp. 519-529.

## ABSTRACT

1. Roy, P & **Islam, M. A**. (2021) Cloud-based Library Management System in South Asia: An Exploratory Study, *13<sup>th</sup> International Conference on Qualitative and Quantitative Methods in Libraries (QQML-2021)* 25-28 May 2021, Athens, Greece.
2. **Islam, M. A** (2017) Managing Teaching and Learning Records in the Cloud: University Perspective, *International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology, e-CASE & e-tech*, 2017 April 4-6, Kyoto, Japan.
3. **Islam, M. A** (2013, 4-7 June). An investigation and analysis of the application of Web 2.0 in university libraries in Bangladesh, *5th International Conference on Qualitative and Quantitative Methods in Libraries (QQML-2013)*, La Sapienza University, Rome, Italy.

## NON-REFEREED PUBLICATIONS

1. **Islam, M. A.** (2009). Promoting Information Literacy through Public Libraries in Bangladesh: Challenges and Opportunities, In: *Library Planning and Management: Training Manual*, Part-3, Dhaka: NAEM, Ministry of Education: 170-175.
2. Mezbah-ul-Islam, M., Mostafa, M. G., & **Islam, M. A** (2008) Problems and Prospects of Bangladesh Islamic Library Network: A Case Study of Bangladesh Islamic University and Foundation Library. *WCOMLIS-2008: World Congress of Muslim Library and Information Scientists*. November 25-27, Nilai, Malaysia.

## SHORT COMMUNICATIONS /MEDIA

1. Islam, M. A (2024) Building an open society: Advancing open science through collaborative workshop, *The Librarian Times* <https://www.thelibrariantimes.com/2024-september/building-an-open-society-advancing-open-science-through-collaborative-workshop/>
2. Islam, M. A (2024) Open Science Workshop 2024, *ASIS&T South Asia Newsletter*, Fall, <https://www.asist.org/chapters/saasist/publications/>
3. Islam, M. A (2024) Disconnected in the Connected World: Internet Blackout, *Information matters*, Vol. 4, Issue 8, <https://informationmatters.org/2024/08/disconnected-in-the-connected-world-internet-blackout/>
4. Islam, M. A (2024) Meet the SA Members, Bangladesh, *ASIS&T South Asia Newsletter*, Summer, <https://www.asist.org/assets/pdf/Summer+2024/>
5. Islam, M. A (2024) South Asia Chapter Members receive the IIL Purdue Research Grants, *ASIS&T South Asia Newsletter*, Summer, <https://www.asist.org/assets/pdf/Summer+2024/>
6. Islam, M. A (2024) Observance of National Library Day 2024 at Dhaka University, *The Librarian Times*, ISSN 2616-7026, <https://www.thelibrariantimes.com/2024-february/observance-of-national-library-day-2024-at-dhaka-university/>
7. Islam, M. A (2024) National Library Day 2024 Celebrated at Dhaka University, *ASIS&T South Asia Newsletter*, Spring, <https://growthzonesitesprod.azureedge.net/wp-content/uploads/sites/946/ASISTSouthAsia2024Winter.pdf>
8. Islam, M. A (2024) Charting Success: An Exciting Voyage with ASIS&T, *Inside ASIS&T*, Issue January 2024, <https://www.asist.org/2024/01/18/opinion-charting-success-an-exciting-voyage-with-asist-by-md-anwarul-islam/>
9. Islam, M. A. (2010) Facebooking class work, *The Daily Star*, 13 August 2010



<https://www.thedailystar.net/news-detail-150503>

## **MEDIA**

1. Guest speaker 'Bangladesh in research (Gobeshonai Bangladesh)' Organized by the University of Scholars and Kalbela, 20 April, 2024  
<https://www.youtube.com/watch?v=pTzGWTjWOMY>
2. Panel speaker, Health Information Literacy: Content Creation during the COVID Infodemic' Organized by IFLA-SCITECH, 5 February 2022.  
[https://www.youtube.com/watch?v=19bbIOy\\_5U8](https://www.youtube.com/watch?v=19bbIOy_5U8)
3. Guest Speaker 'A sharing from South Asia Chapter - Winner of Chapter of the Year Award 2020' Organized by the Chapter Assembly Director, ASIS&T, 6<sup>th</sup> of March 2021  
<https://www.youtube.com/watch?v=2pQ6g-yWkH0&t=1s>

## **THESIS SUPERVISION (NUMBER)**

PhD Dissertation (2) : External Examiner (Malaysia)

2021: Institute of Postgraduate Studies & Research (IPSR), Universiti Tunku Abdul Rahman, Malaysia.

2022: Institute of Graduate Studies, Universiti Teknologi MARA, Malaysia.

Master of Philosophy (1) : Principal Supervisor

Master's (13) : Principal supervisor

## **CURRICULUM DEVELOPMENT COMMITTEE (DHAKA UNIVERSITY)**

Member : Curriculum Development Committee (2024-2025)

Course title : ICT Fundamentals and Advanced MS-Office Skills  
(Undergraduate program, 4 Credit, compulsory course for 17 Department at the Faculty of Arts, University of Dhaka.

## **THE Impact Ranking 2024 (DHAKA UNIVERSITY)**

Member : THE Impact Ranking Committee 2024

## SERVICE TO PROFESSION (PROGRAM COMMITTEE)

- **Chair, Program/Content Committee (2024)** International Conference on Knowledge Management, Organized by School of Information (iSchool), Kent State University, 21-24 October 2024.
- **Program Committee Member (2021)** NILIS Research Symposium (NRS 2021: Cultural Heritage: Bridging the Past, Present, and Future Through Libraries, Museums, and Archives, jointly organized by the National Institute of Library and Information Sciences (NILIS), University of Colombo, Sri Lanka and South Asia Chapter of the Association for Information Science and Technology (ASIS&T), 20 December, 2021. <https://nilis.cmb.ac.lk/home/nrs2021>
- **Co-Chair of International KM Symposium 2021**, Organized by SIG-KM and University of North Texas Student Chapter, ASIS&T September 29, 2021. <https://sigkmsymposium.ci.unt.edu/>
- **Program committee member-LIS Education Track Chair (2020)** NILIS Research Symposium 2020: Challenges and Opportunities for Libraries in the New Normal, Jointly organized by the National Institute of Library and Information Sciences (NILIS) Sri Lanka and South Asia Chapter of the Association for Information Science and Technology (ASIS&T) <https://nilis.cmb.ac.lk/home/news/2020/nrs20/1490/>
- **ICKM international program committee member (2022)** The International Conference on Knowledge Management 2022, University of Applied Sciences Potsdam, Germany, March 10-12, 2022, <https://ickm2022.fh-potsdam.de/index.html>
- **ICKM international program committee member (2020)** The International Conference on Knowledge Management (ICKM), Durham Convention Center in Durham, NC, “the City of Medicine, USA, December 3-5, 2020 [http://www.ickm.net/?page\\_id=1629](http://www.ickm.net/?page_id=1629)
- **Track Chair 6: KM of Mobile Computable Knowledge in Libraries, *International Conference on Knowledge Management (ICKM)***, Durham Convention Center in Durham, NC, “the City of Medicine, USA, December 3-5, 2020. <http://www.ickm.net/>
- **Publicity & Promotion Co-Chair (2018)** International Conference on Knowledge Management, November 9-10th, Vancouver, Canada.
- **Conference Co-Chair (LIS 2020)** International Conference on Library and Information Science (IConLIS) 2020, January 15-17, Osaka, Japan , <https://iconlis.org/>
- **Conference Co-Chair (2019)** International Conference on Library and Information Science (IConLIS) 2019, January 19-21, 2019 Sapporo, Japan <https://iconlis.org/>

- **Program committee member (2019)** 1st International Conference on Information and Knowledge Management (i-IKM 2019), Organized by East West University, Dhaka, Bangladesh. 25-27 April, 2019
- **International committee member** International Conference on Library and Information Science (ICLIS) (2016-2018) Kyoto, Japan.
- **International committee member**, e-CASE & e-Tech Conference (2017-2018), Japan.
- **Faculty/Student Exchange Program Coordinator (2020)** Department of Information Science and Library Management (ISLM), University of Dhaka and Faculty of Information Management, Universiti Teknologi MARA, Malaysia.
- **International Symposium Co-Chair (2020)** International symposium on 'Empowering the Library and Information Professionals for Achieving the SDGs' jointly organized by the Department of Information Science and Library Management (ISLM), University of Dhaka and South Asia Chapter (ASIS&T), 10<sup>th</sup> February, 2020 <http://www.islm.du.ac.bd/content/international-symposium-empowering-library-and-information-professionals-achieving-sdgs-held>
- **Program committee member (Reviewers)** Asia-Pacific Conference on Library & Information Education and Practice (A-LIEP 2019), Faculty of Information Management (FIM), Universiti Teknologi MARA (UiTM), 4-7 November, 2019 Malaysia. <http://aliep2019.org/index.php/all-committee/committee>
- **International steering committee member**, International Conference on Information Management & Libraries (ICIKM), Department of Information Management, University of the Punjab, Pakistan, 10-12 October 2018

## **SERVICE TO PROFESSION (PROFESSIONAL MEMBERSHIP)**

### **Association for Information Science and Technology (ASIS&T) 2015~**

- ASIS&T Strategic Plan Committee member (2025-2028)
- Publication committee (2024-2027) ASIS&T
- Jury chair, Lois Lunin Award (2023-2024) ASIS&T
- SIG-USE Award Committee ASIS&T (2023-2024, 2022-2023); Jury chair, James M. Cretsos Leadership Award Committee (2022-2023) ASIS&T.
- Communication Officer (2022-2023) Asia Pacific Chapter, ASIS&T.
- Poster Co-Chair (2021), 84<sup>th</sup> Annual Meeting of the Association for Information Science and Technology, October 30 - November 2, 2021, Salt Lake City, Utah.

- Advisor, South Asia Chapter, ASIS&T (2022~)
- Chair, SIG-KM, ASIS&T (2020-2021); Co-Chair, SIG-III (2021-2022); Chair, South Asia Chapter (2019-2020); Secretary/Treasurer, SIG-KM (2019-2020); Treasurer, SIG-III, ASIS&T (2018-2019);
- Member of the ASIS&T membership committee (2015-2016, 2016-2017)
- Country representative (Bangladesh), Asia Pacific Chapter (Regional), ASIS&T (2016-2018)
- General member, International Council of Knowledge Management (ICKM) since April, 2020 [http://www.ickm.net/?page\\_id=127](http://www.ickm.net/?page_id=127)
- Member of the Creative Commons (CC) Global Network since April, 2020, <https://creativecommons.org/>
- Life member of Library Association of Bangladesh (LAB)
- Life member of Bangladesh Association of Librarians, Information Scientists and Documentalists (BALID)

## MODERATOR/PANELIST /SESSION CHAIR

- **Session chair, Session-V (2023)** Inclusive and Equitable Access to Information for Smart Society, *The 3rd International Conference on Information and Knowledge Management*, (i-IKM 2023), 3-5 August 2023, Organized by East-West University, Dhaka, Bangladesh
- **Panelist (2022)** ‘Health Information Literacy: Content Creation during the COVID Infodemic’ Organized by *IFLA Science and Technology Libraries (STL)* 5<sup>th</sup> February 2022.
- **International Webinar moderator and Coordinator (2021)** ‘Acceleration of Health Information Literacy: Preparing Multi-lingual COVID-19 Contents for South Asia Region’ Webinar organized by South Asia Chapter, ASIS&T and Department of Information Science and Library Management, University of Dhaka, 18 December 2021.
- **International Webinar moderator (2021)** ‘Deployment of Knowledge Management: A Ripple Effect’ Webinar offered by SIG-KM and South Asia Chapter, ASIS&T, 26<sup>th</sup> of August, 2021.
- **International Webinar moderator (2021)** ‘The Impact of Information Literacy in the Digital Workplace’ Webinar offered by SIG-KM, ASIS&T, 3<sup>rd</sup> June, 2021.
- **International Webinar moderator (2021)** ‘The Tacit Knowledge Dilemma in Open Science’ Webinar offered by SIG-KM, ASIS&T, 29th April, 2021.

- **Panel moderator (2021)** Crafting a Resilient Future of Library and Information Science Research and Services in Bangladesh: A Panel Discussion, Organized by *The Librarian Times* (the first-ever and only professional news bulletin in Bangladesh), 9 April 2021.
- **International Webinar moderator (2021)** ‘Learning, Unlearning, and Relearning Knowledge Architecture’ Webinar offered by SIG-KM, ASIS&T, 18<sup>th</sup> February, 2021.
- **Panelist (2020)** ‘Information for a Sustainable World: A Call to Action’ 83<sup>rd</sup> Annual meeting ASIS&T 2020, Closing plenary, 29<sup>th</sup> October, Pittsburgh, PA, USA.
- **Panelist (2019)** ‘Mobilizing International ASIS&T Chapters’ 82<sup>nd</sup> Annual meeting ASIS&T 2019, 19-23 October, Melbourne, Australia.
- **Panel moderator (2019)** ‘Bridging the Divide: Ascertaining the Place of Bangladeshi LIS Researchers and Practitioners in Global’ panel discussion arranged by The Librarian Times, 20<sup>th</sup> of April 2019.
- **International Webinar moderator (2019)** ‘Research data management and role of libraries’ Webinar offered by ASIS&T, South Asia Chapter, 8<sup>th</sup> of April, 2019.
- **Panelist (2018)** ‘LIS Profession in Bangladesh: What are the big questions?’ Organized by The Librarian Times, 2<sup>nd</sup> February, 2018
- **Moderator/Session chair** at International Conference on Library and Information Science (ICLIS) 2015, 23 August, International House, Osaka, Japan

## REVIEWER- JOURNALS/CONFERENCES (SELECTED)

- 2024~ LIBRI
- 2023 ~ Performance Measurement and Metrics
- 2022 ~ Digital Library Perspectives
- 2021 ~ Journal of Knowledge Management
- 2020 ~ Information Development
- 2020 ~ Global Knowledge, Memory and Communication
- 2015 ~ Present, VINE: The jr. of information & knowledge management systems
- 2020 ~ Proceedings editor, IConLIS, Osaka, Japan
- 2020 ~ Present, *Journal of Information Science*
- 2019 ~ Present, *Information Discovery and Delivery*
- 2018 ~ Present, *IFLA Journal*
- 2020 ~ International Council on Knowledge Management (ICKM), Canada
- 2017 ~ Present, ASIS&T Proceedings
- 2015 ~ Present, *Information Development*
- 2015 ~ Present, *The Electronic Library*
- 2015 ~ Present, *Annals of Library and Information Studies*

- 2014 ~ Present, *International Journal of Knowledge Content Development & Technology (IJKCDT)*

## **EDITOR/SPECIAL ISSUE EDITOR/EDITORIAL BOARD MEMBER**

- International editor (October, 2022~) *Data and Information Management* (Elsevier)
- Special issue editor (2022) *Data and Information Management*, 6(3) <https://doi.org/10.1016/j.dim.2022.100018>, Springer
- Proceedings Editor (2020) International Conference on Library and Information Science (IConLIS), ISSN 2412-0049, Vol. 6, No. 1, January 2020, Published by Knowledge Association of Taiwan, Taipei, Taiwan.
- Editorial board members of i-IKM (2019) 1<sup>st</sup> International Conference on Information and Knowledge Management (i-IKM), Dhaka, Bangladesh. 25-27 April, 2019

## **References**

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